FAST TIPS Newsletter

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Introducing Our Newest Members of the FAST Team!

As some of you may be aware, the FAST team has recently hired two new staff members to join our team. Please join us in welcoming to the FAST team, **Tas Hudani – Business Analyst Training** and **Wah-Ming Wong – Business Analyst**.

Tas brings to the team a unique combination of formal training experience, having previously taught at Centennial College, and

UofT Business Officer/Manager experience, having held positions in various UofT departments.

Wah-Ming brings to the team over 13 years of Financial Management experience, having worked in various Departments/Faculties at both the UTSG and UTSC campuses.

With the FAST team at full staff complement, we have updated our Faculty/Division FAST team representative assignments. [Please review the list](#) to determine your primary and secondary FAST team representatives and find their respective contact information.

NOTE: If your Faculty/Division is not listed or you are not sure who your representative is please contact Chris Dimitriadis at chris.dimitriadis@utoronto.ca or (416) 946-3153.

SIMULATION: How to Locate Rejected VoIP Charges

Learn More:

- **Documentation & Support** - Month End Reports
- **Simulation -** ZVC2 - VoIP Recurring and Hardware Charges Report
- **Reference Guide -** ZVC2 - VoIP Recurring and Hardware Charges Reports
- **Simulation** - ZVC3 - VoIP Long Distance Charges Report
- **Reference Guide** - ZVC3 - VoIP Long Distance Charges Report

SIMULATION: How to Create Custom Line Item Reports
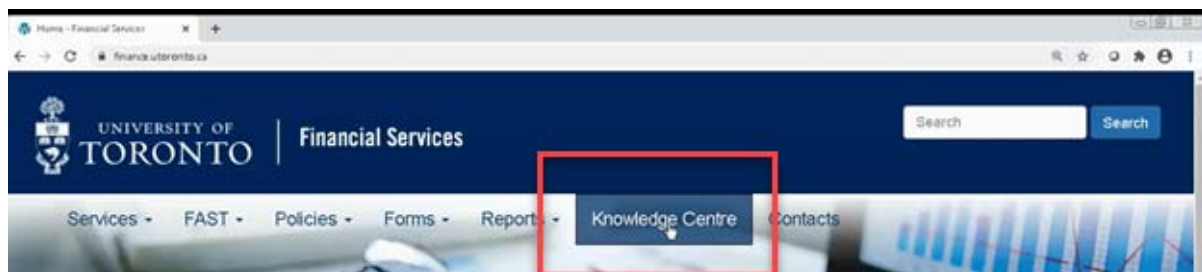
repeat tips

Learn More:

- **Reference Guide:** Line Item Functionality
- **Reference Guide:** FI Postings Line Item Report (ZFIR079)
- **Training Documentation:** Basic Funds Management Reporting

Locating Articles in the Financial Services Knowledge Centre

Looking for help with FIS transactions? Are you trying to troubleshoot an error message or learn how to process something for the first time? Don't forget to check out the **Knowledge Centre**!
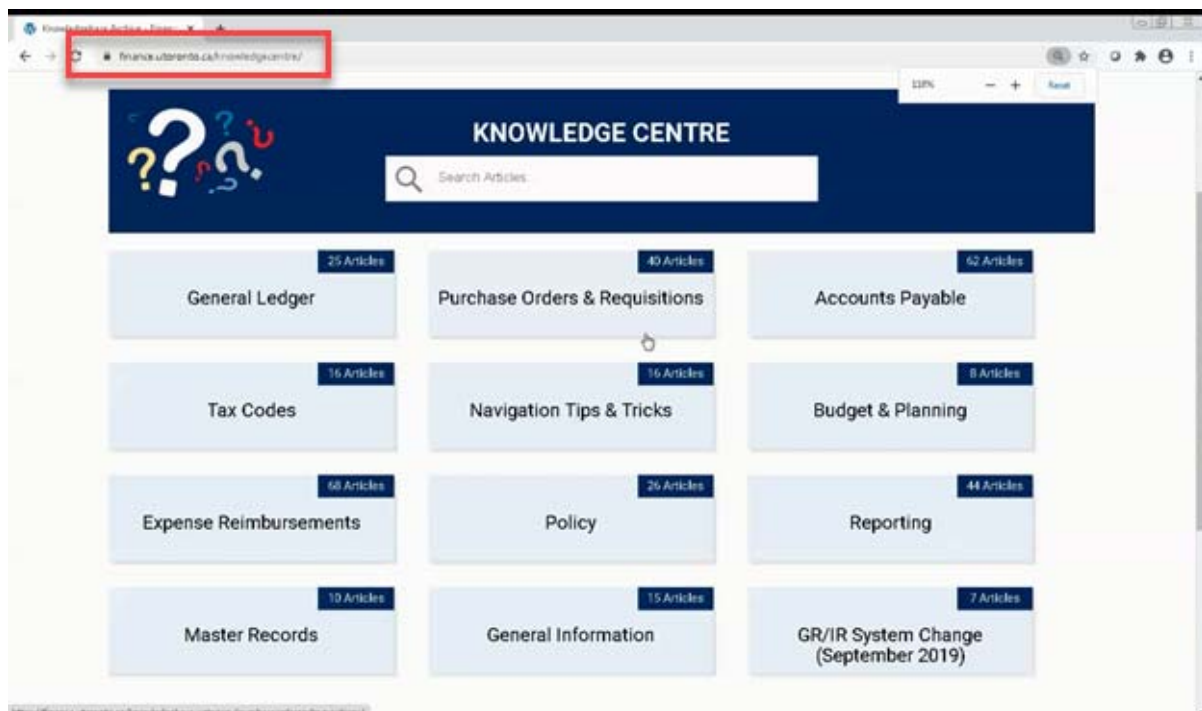
The **Knowledge Centre** is a "one-stop shop" for all of your FIS needs. With hundreds of articles, and links to FIS reference guides and simulations, it's a terrific resource that continues to grow and evolve!

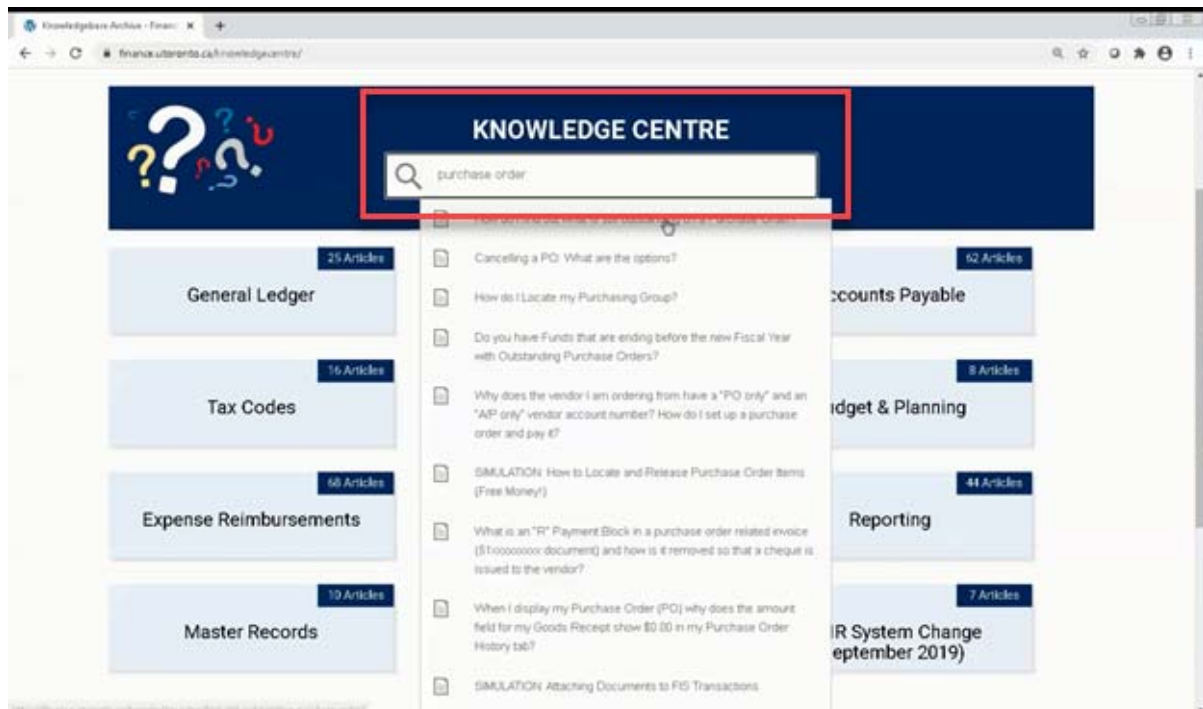Users can access the **Knowledge Centre** from the Financial Services website.

With a full suite of articles, organized by topic areas, finding what you need is simple and easy!

We recommend bookmarking a link to the main page.

Looking for something specific? Use the **Search bar** to view relevant articles and simulations in the **Knowledge Centre** database.

Learn More:

- **Video -** The Evolution of FIS Documentation & Support

TRAINING	FAST STAFF
- FIS Training Calendar	- Faculty Representatives
- FAST Tips Newsletter - Archive	- Subscribe to AMS Listserv

Requesting Ideas for FAST Tips Articles/Simulations!

We are always looking for fresh ideas from our readers.

If you have any suggestions for FAST Tip articles or simulations, **send us your input in the feedback link below!**

PROVIDE FEEDBACK

fast.help@utoronto.ca